

NPP-121																	
14th Finance Commission: Declaration of Service Level Standards (FY: 2016-17)																	
Name of the ULB	District	State	Name of the Executive Officer	Postal address with PIN code	Phone & Fax Nos.	Email ID											
Bilhoor	Kanpur Nagar	UP	Mr. Vinodpat	Nagar Palika Parishad, Bilhoor	05112-270159	kanpurnagarpalikabilhoor@gmail.com											
Water Supply Indicators																	
Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges	
100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)
78.6	83	99.8	105	0	0	19.3	19	11	12	100	100	88	80	57.7	61	80.7	85
Sewage Management (Sewerage and Sanitation)																	
Coverage of toilets		Coverage of sewerage network service		Collection efficiency of the sewerage network		Adequacy of sewerage treatment capacity		Quality of sewerage treatment		Extent of reuse and recycling of treated sewerage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
100%		100%		100%		100%		100%		20%		80%		100%		90%	
Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)
98.8	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																	
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
100%		100%		100%		80%		100%		80%		100%		90%			
Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)	Current (2016-17)	Target (2017-18)		
0	0	100	100	0	0	0	0	0	0	100	80	0	0	0	0		
Storm Water Drainage Indicators																	
Coverage of Storm Water Drainage Network											Incidence of water logging/flooding						
100%											0%						
Current (2016-17)		Target (2017-18)		Current (2016-17)		Target (2017-18)		Current (2016-17)		Target (2017-18)		Current (2016-17)		Target (2017-18)			
11		11		11		11		0		0		0		0			

14th Finance Commission: Declaration of Service Level Standards (FY: 2017-18)

NPP-119	Name of the ULB		State	Name of the Executive Officer		Postal address with PIN code	Phone & Fax Nos.	Email ID
	District	kaanpur nagar	UP	Mr. vinit kumar shingh	Nagar Palika Parishad, Bilhar	9454416386	rainpurnagarpalikabilhar@gmail.com	

Water Supply Indicators

Coverage of Water supply Connections	Per capita supply of water		Extent of metering of water connection		Adequacy of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)
100%	135lpcd	100%	20%	24hours	100%	80%	100%	80%	100%	90%	59	62	84.6	89		
77.7	106.80	0	19	11	100	93.8	100	80	100	84.6	59	62	84.6	89		

Sewerage Management (Sewerage and Sanitation)

Coverage of toilets	Coverage of sewerage network service		Collection efficiency of the sewerage network		Adequacy of sewerage treatment capacity		Quality of sewerage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)
100%	100%	100%	100%	100%	100%	20%	100%	80%	100%	90%	0	0	0	0	0	0
98.4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)
100%	100%	100%	80%	100%	100%	80%	100%	80%	100%	0	0	0	0	
41.1	45	100	0	0	0	0	0	0	100	80	0	0	0	

Storm Water Drainage Indicators

Coverage of Storm Water Drainage Network	Incidence of water logging/flooding
100%	0%
Current (2017-18) 67	Current (2017-18) 0
Target (2018-19) 68	Target (2018-19) 0

14th Finance Commission: Declaration of Service Level Standards (FY: 2018-19)

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Name of the ULB	District	State	Name of the Executive Officer	Postal address with PIN code	Phone & Fax Nos.	Email ID								
NPP BILHAUR		UP	MR. VIVEK KUMAR TRIVEDI	NPP BILHAUR	05112-270159, 6395069969	kanpurnadarpaalkabihaur@gmail.com								

Water Supply Indicators

Benchmarks	Coverage of Water supply Connections		Per capita supply of water		Extent of metering of water connection		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply service		Efficiency in collection of water supply charges	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
	100%		135lpcd		100%		20%		24hours		100%		80%		100%		90%	
	81.6	86	112.4	118	0	0	18.4	18	12.0	13	100.0	100	85.2	80	62.3	65	88.6	93

Sewage Management (Sewerage and Sanitation)

Benchmarks	Coverage of toilets		Coverage of sewage network service		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewerage management		Efficiency in collection of sewerage charges	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	100.0	100	0.0	0	0.0	0	0	0	0	0	0	0	0	0	0	0	0	0

Solid Waste Management Indicators

Benchmarks	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
	100%		100%		100%		80%		100%		80%		100%		90%	
	0.0	0	100.0	100	0.0	0	0.0	0	0.0	0	88.2	80	0.0	0	0.0	0

Storm Water Drainage Indicators

Benchmarks	Coverage of Storm Water Drainage Network		Incidence of water logging/flooding	
	Current (2018-19)	Target (2019-20)	Current (2018-19)	Target (2019-20)
	68.6	70	0.0	0